

Due to the unfortunate situation of COVID-19 confirmed cases in Academia Sinica, ASCEM will change our service to reduce non-essential contact. Our staffs are split into two teams. For urgent cases, exceptions will be made on a case-by-case basis. This policy is effective immediately until further notice.

General policy

Users should contact facility staff by email, phone, text, etc to reduce direct contact. Individuals should NOT enter office area without permission. At site, users should wear masks all the time. Users should not arrive more than 10 minutes before session and stay no longer than 10 minutes afterward.

Vitrobot/CEM training

All training courses and certification test will be cancelled until further notice.

Sample handling

User will NOT give sample/grids to our staff directly. Instead, user should inform our staffs the location (grid is liquid N2 tank and solution in the fridge) by phone, email or line. Our staffs will pick up and get it ready prior to your machine time.

Vitrobot

Only one user will be allowed in Sample preparation (Vitrobot) area.

CEM1

CEM1 is closed due to due to IoC regulation.

CEM2

Our staff will set up CEM2 prior to user arrival. Additional sample exchange service will be only available at 1:00pm.

CEM3/CEM4

Users will operate CEM3/4 using our remote PC.

Data Transfer

Data is transferred electronically. In the case to transfer to the portable hard drive, user should leave HD in designated area and inform staffs if our assistance is required. Our staff will arrange pick-up time.

If you have any special request, please contact co-director, Dr. Meng-Chiao Ho (joeho@gate.sinica.edu.tw) by email.